

# StopPests in Housing Program

**Our program improves pest control in affordable housing by teaching everyone who works and lives in housing how to use integrated pest management (IPM).**

*"IPM is effective and improves both environmental and health indicators."*

—John Kane, Senior Planner, Boston Housing Authority

## Join Us!

### **Are you controlling pests on your public housing (PH) or Project-Based Rental Assistance (PBRA) property?**

StopPests consultants will work with you *for free* to shift your current pest control program to IPM.

### **Are you working in a HUD-supported community?**

StopPests consultants are available to work with PH or PBRA properties to implement IPM. Your referral could help reduce pesticide use, improve housekeeping, and stop pests in housing.

## Fill out the IPM consultation & training request form at [www.stoppests.org/Request](http://www.stoppests.org/Request)

At properties, an IPM program will

- increase communication and cooperation among staff, contractors, and residents;
- decrease the amount of pesticides being applied;
- result in fewer pests; and
- reduce complaints about pests from both residents and staff members.

## Success Stories

Portland Housing Authority (Maine) designated an IPM coordinator to work directly with residents. She identified the common goal of keeping children healthy and safe. Using that approach, she was able to share pest management and housekeeping information without creating a confrontational atmosphere. "We were working together to fight a common enemy: the bugs!" the IPM Coordinator said. "That was much better than a more authoritative approach that might have made residents feel criticized and defensive."

### Continued...

By focusing on the vacant turnover procedure, Cincinnati Metropolitan Housing Authority cut chemical costs in half, reduced resident-generated pest work orders, and improved staff members' satisfaction with the pest control strategy in one year.

McMinnville Housing Authority in Tennessee strengthened policies and procedures and continued to train residents in the ways they can prevent and control pests in their units with current information from StopPests.

To read more, see [www.stoppests.org/success-stories/case-studies](http://www.stoppests.org/success-stories/case-studies)

### Here's how training\* attendees plan to use what they learned:

"More oversight of the IPM log, integrating pest control into work orders, designing education for residents, setting up procedures for caulking units."

—Director of Public Housing, Columbia, MO

"Check the qualifications of the pest control company."

—Purchasing Officer, Ft. Lauderdale, FL

"Pay closer attention during my housekeeping inspections for clutter that would inhibit effective treatment."

—Occupancy Specialist, Schenectady, NY

"Talk to other residents about how working together can help everyone rid rodents or pests from our homes."

—Resident Association Board Member, Honolulu, HI

"Definitely no more sprays or foggers."

—Administrative Assistant, Toto, Guam

"Keep my eyes open for bed bugs and let management know if I have a pest problem."

—Resident, Richmond, VA

"More observation and precautions so that I can evaluate the whole situation."

—Maintenance Specialist, Tacoma, WA

"Report all things reported to me."

—Resident Service Coordinator, Malden, MA

"Help tenant education and any advocacy efforts needed to make IPM successful."

—Community Health Educator, San Francisco, CA

"Use monitor stations more aggressively in my IPM programs."

—Pest Management Professional, Charleston, SC

\*Housing providers may receive our on-site IPM in Multifamily Housing Training as part of their IPM program.