



Resident Services Coordinator

Maloney Properties – Voted “Best Place to Work” by its employees for 4 years!

Our team is hard-working and motivated toward providing the best possible housing experience for our residents. Our reputation for customer service and quality workmanship is exemplary in the industry.

About Us

Established in 1981, Maloney Properties, Inc. (MPI) is a successful women-owned business. We manage more than 90 housing communities with more than 10,000 units throughout the New England area. MPI has developed a unique culture and work environment that is a significant factor in our success and enables us to attract and retain the best talent and finest professionals in the industry.

We are a company with a human focus and feel passionately and genuinely that our employees are our greatest asset. We are dedicated to teamwork, staff development and training. Maloney Properties is an Equal Opportunity Employer.

Your Responsibilities

West End Place, a multifamily community with 183 units located in downtown Boston is seeking candidates for a full-time Resident Services Coordinator (RSC) role. The RSC's primary focus is to provide information on community-based resources and assist the resident population in accessing those resources. The RSC will network, collaborate, and build partnerships with the local and extended community to bring additional services and supports to West End Place. Additionally, the RSC will serve as the community's activities coordinator, developing and facilitating various types of programming for a range of populations and needs. The RSC will act as a liaison with the Community Relations Committee to facilitate Committee sponsored functions.

Your Qualifications

A BA, or higher in Social Work, Psychology, Gerontology, Counseling, Public or Community Health or related specialty or significant work experience relevant to the position is required. Experience in human services/case coordination working with diverse populations is required. Experience developing activities and programming for a range of populations (children, adults, seniors, and sub populations within those groups). Experience with cross agency networking/collaboration and building partnerships. Strong MS Office skills are also required.

Compensation & Benefits:

MPI offers a family friendly workplace and healthy work-life balance. In addition to a competitive salary and benefits package we also offer the following:

- Training programs and opportunities that lead to employee advancement and promotions.

- A flexible work schedule and the ability in many cases to work remotely.
- A generous Employee Referral Program with a bonus of up to \$1,000 per hire.
- Volunteer and fundraising opportunities for annual causes such as the AIDS Walk and Stand Against Racism, just to name a few.

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