

## Resident Services Coordinator

Maloney Properties, Inc. is seeking candidates for a full-time Resident Services Coordinator opening. This role will provide services for a property in Boston, MA which consists of 150 units. Responsibilities include developing service plans for the residents, program development, organizing a consortium of providers including Social Security and Mass Health, providing crisis intervention, making referrals, recruiting volunteers, overseeing interns, communication through flyers, meetings and newsletters.

A Bachelor's, or higher in Social Work, Psych or counseling or comparable case management experience is required. LICSW, LCSW licensed in the Commonwealth of Massachusetts is a plus. Previous resident services experience is preferred. The ability to triage situations/cases, prioritize, and address accordingly is required. The ideal candidate will have prior experience working with diverse populations. Crisis management and risk management experience is required. Candidates must also be highly flexible, outgoing, confident and able to work as part of a team. MS Office skills are also required. Experience with Yardi is a plus.

The goal of the Resident Service Coordinator (RSC) is to enhance the ability of residents to uphold their lease obligations, such as paying rent on time, taking proper care of the unit, and insuring quiet enjoyment of the property for all residents and surrounding neighbors. The RSC also promotes programs and efforts that enhances a resident's quality of life and help build healthy communities. This position also ensures the provision of program support and/or intervention for individuals and families through the coordination of community resources.

The successful individual will have a strong desire to be part of a true, diverse team and to work in an environment that fosters learning and professional development through interaction with other property management professionals in a stable and growing company. The successful candidate will have had a positive experience of working as part of a team of professionals. Maloney Properties has a proven track record in employee development and sees its employees as its future leaders. Maloney Properties is an Equal Opportunity Employer.

Maloney Properties, Inc. specializes in the management and marketing of large residential properties. Currently, Maloney Properties is involved with over 85 housing developments containing over 8,500 units of housing. These properties, consisting of townhouse communities and luxury high-rise developments are primarily located in Boston, and the Greater Boston area. Maloney Properties, Inc. also manages several large residential communities in the States of Vermont, Rhode Island and New Hampshire.

At Maloney Properties, we offer our employees a competitive salary and benefits package that includes a 401(k) plan, medical and dental insurance, life and long-term disability benefits, paid sick time, paid company holidays and paid vacation, recruitment bonus benefits, confidential employee assistance programs and tuition reimbursements. EOE

**Interested candidates should apply online via:**

<https://recruit.hirebridge.com/v3/application/applink.aspx?cid=6584&jid=458850>