

Chimney Hill Apartments
2065 Mendon Road
Cumberland, RI 02864

About our Presenters:

Tammy Miller is the Director of the Consumer Protection Unit for the Rhode Island Department of Attorney General. This unit reviews consumer complaints for possible violations of the Deceptive Trade Practices Act. Tammy has nearly 30 years of legal experience and has worked in both the private and public sector. Prior to joining the Rhode Island Department of Attorney General, she was the Consumer Information and Complaints Manager for the Arizona Attorney General's Office.

Martha Crippen is the Elder Abuse Investigator for the R.I. Department of Attorney General. Martha has been with the AG's Office since June 1999 and has been the Elder Abuse Investigator for seven years. Her primary responsibilities are to investigate allegations of Elder Abuse which include financial exploitation, abuse and neglect. She works in conjunction with local, state and federal law enforcement agencies on investigations and preparation of cases for prosecution. She also works closely with other state agencies involved with protecting elders.



NEAHMA
400 Washington Street, Suite 210
Braintree, MA 02184

neahma
NEW ENGLAND
AFFORDABLE HOUSING
MANAGEMENT ASSOCIATION

**RI Quarterly Meeting
September 11, 2013**

**Chimney Hill Apartments
2065 Mendon Road
Cumberland, RI 02864**

“Dealing with Scams and Elder Abuse”

**Presented by:
Tammy Miller, Director of
Consumer Protection**

**Martha Crippen, Elder Abuse Investigator,
RI Department of Attorney General**

**Hear the latest updates from
HUD and RI Housing**

It is a busy and exciting time in the subsidized housing world: PBCA contract awards, upcoming TRACS 202D changes, the recent release of Change 4 for the HUD Handbook 4350.3-Rev 1, layoffs at RI Housing, HUD reorganization, and continuing fair housing notices are just some of the changes and news in the pipeline from our monitoring agencies.

www.neahma.org

Program Overview

Who should attend: This event will be of interest to owners, agents, managers, assistant managers, maintenance personnel and resident service coordinators.

Dealing with Scams and Elder Abuse

Speakers from the Rhode Island Attorney General's office will address two important topics.

Common Consumer Scams – Tammy Miller, Director of Consumer Protection

Getting scammed...If you think it won't happen to you or your residents think again! Learn the latest unscrupulous targeting of consumers in such areas as mortgage modification scams, disaster relief scams, phishing scams, fake invoices, employment scams, consumer settlements and holiday shopping frauds.

Elder Abuse – Martha Crippen, Elder Abuse Investigator

Seniors are Rhode Islands' fastest growing demographic and yet crimes against seniors often go unreported, presenting high temptation and low risk to potential offenders. Learn about the many areas of abuse and how neglect and exploitation of elders crosses all racial, socio-economic and gender lines.

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Agenda

Registration

8:30 am - 9:00 am

(Continental breakfast included)

Morning Presentation

9:00 am - 12:00 pm

Christine Keshura,

Program Center Director of the
RI HUD Office

Carlos Hernandez,

Director of Resident
Services at Rhode Island Housing

Tammy Miller,

Director of Consumer Protection;
RI Office of Attorney General

Martha Crippen,

Elder Abuse Investigator;
RI Office of Attorney General

Registration Info or Questions?

Call NEAHMA 781-380-4344

NEAHMA would like to thank
Peabody Properties and the Staff
at Chimney Hill Apts. for
hosting this training.

REGISTRATION FORM

Fax In Registration: **617-532-9692**

Registration Deadline: September 11, 2013

RI Quarterly Meeting

September 9, 2013

Please complete a separate form for
each registrant and fax registration.

Name: _____

Title: _____

Management Co: _____

Property Name: _____

Address: _____

City: _____ State: _____

Zip: _____

Phone: _____ Fax: _____

E-mail: _____

**As a NEAHMA member company benefit, there is
no charge to attend this meeting. Non-member
fee is \$25 per person. Make checks payable to:**

**NEAHMA, 400 Washington Street, Suite 201,
Braintree, MA 02184**