

## Being Beacon

If you have a sense of purpose, we have a job for you.

At Beacon, we make a positive difference every day. Living Well by Design embodies our beliefs and drives our way of working. We care passionately about creating vibrant communities – and we can only do this by engaging the best and brightest employees from a variety of professional backgrounds. And just as we commit to Living Well by Design, we commit to your success. We provide extensive training through our in-house Beacon University program, we support your professional development through tuition reimbursement, and we promote from within. From our interns to our new hires to our multi-decade veterans, we value each member of our team and strive to give each the tools and opportunity to excel at Beacon.

## **CERTIFIED OCCUPANCY SPECIALIST**

Hyde Park, MA

**General Statement of Duties:** Interacts directly with prospective and current residents to achieve maximum occupancy. Acts as the Company's representative by conveying the benefits of the community. Responsible for the leasing process from introduction to the actual occupancy of the resident.

Supervision Received: Reports directly to Property Manager.

**Supervision Exercised:** No supervisory duties required.

FLSA: Non-Exempt

**Essential Functions of the Position:** (Any one position may not include all of the duties listed, nor do the listed examples include all that may be found in positions of this class.)

- Processes income certifications/recertifications for multiple affordable housing programs and updates Yardi database.
- Processes monthly Section 8 Housing Assistance Payment Billing.
- Processes and transmits TRACS (Tenant Rental Assistance Certification System)
- Greets applicants and provides instruction and guidance to prospective residents during application process.
- Coordinates leasing to include intakes, interviews, processing and preparation of applications, and their distribution.
- Coordinates and maintains waiting list.
- Prepares and maintains office and rental expense budgets.
- Assists with rent collection efforts by mailing notices to delinquent residents.
- Prepares lease packages and supplemental documents for new move-ins.
- · Conducts new resident orientation.
- Special projects as assigned by property manager.
- Fosters a positive, active and collaborative relationship with residents, communities and associated agencies.
- Enforces and adheres to company policies, rules and regulations.
- Works patiently, professionally and cooperatively with residents and staff to provide high quality customer service.
- Preserves and respects resident and applicant confidentiality.

#### **Minimum Qualifications**

**Education and Experience:** Associates degree or equivalent is required. Certified Occupancy Specialist Designation required. Two years sales/leasing experience or equivalent. (Depending on property needs, COS experience with Project Based Section 8, Section 236, Rent Supplement and 13A experience may be needed).

**Qualifications and Skills:** Basic math proficiency required. Knowledge of subsidy regulations. Proficient in Microsoft Office and Excel; highly motivated and able to work independently; ability to handle emergency situations and pressure due to complexity and time-sensitivity; excellent organizational and proofreading skills; attention to detail; strong interpersonal skills; high energy; ability to be an active team member within the Company.

# **Beacon Core Competencies required for all positions:**

Teamwork, Integrity/Ethics, Dependability, Customer Focus, Adaptability/Flexibility.

## **COS Functional Job Competencies required**:

Job Knowledge, Quality, Self Development, Personal Organization, Productivity, Computer Skills.

If you are interested in this position, please submit your resume to <u>careers@beaconcommunities.com</u> or fax to 617-507-6519.

Beacon Communities LLC seeks a diverse pool of candidates. We are committed to a policy of equal employment opportunity without regard to race, color, ancestry, national origin, religion, disability, gender, gender identity, sexual orientation, age, veteran status or other protected class.