ADMINISTRATIVE ASSISTANT - PROPERTY WITH CERTIFIED OCCUPANCY SPECIALIST SOUTH BOSTON, MA

General Statement of Duties: Primary responsibility is providing administrative assistance, service and support to the Property Manager and staff. Represents the company professionally to the general public and members of the community.

Supervision Received: Reports to Property Manager.

Supervision Exercised: N/A.

FLSA status: Nonexempt

Essential Functions of the Position: (Any one position may not include all of the duties listed, nor do the listed examples include all that may be found in positions of this class.

Provides office administrative assistance as follows:

- Greets and assists applicants, residents and guests.
- Prepares and maintains office and rental expense budgets.
- Prepares, types and files office correspondence including letters, reports, spreadsheets.
- Writes service orders and maintains service order log.
- Answers telephones in a professional manner; directs calls and records messages.
- Orders office supplies and maintains inventory.
- Opens and closes office. Secures confidential files and maintains office equipment.
- Bookkeeping

Administers rent collection efforts with Property Manager including cash receipts, 14 day notices, legal correspondence, etc.

Processes monthly Section 8 housing assistance payment billing.

Processes income certifications/recertifications.

Processes and transmits TRACS (Tenant Rental Assistance Certification System).

Completes special projects assigned by manager

Coordinates turnover schedule with Maintenance Supervisor.

Completes administrative leasing duties: intake and processing of applications, preparing and distributing applicant correspondence, interviewing eligible applicants, preparing lease packages.

Conducts new resident orientation.

Fosters a positive, active and collaborative relationship with residents, communities and associated agencies. Works patiently, professionally and cooperatively with residents and staff. Preserves and respects resident and applicant confidentiality.

Follows company policies, rules and regulations.

Minimum Qualifications

Education and Experience: High school diploma or G.E.D. required. Associates degree or equivalent experience (business management, operations, communications, administrative support) preferred.

Qualifications and Skills: Strong computer proficiencies required. Intermediate proficiency with Word, Excel, PowerPoint, Outlook. Basic proficiency with Yardi desirable. Fluent in English. Strong oral and written communication skills. Highly organized and detail oriented. Ability to work in a fast paced environment where priorities change daily. Deadline driven. Demonstrates strong initiative and high level of professionalism.

Physical Capabilities: Manual dexterity for competent use of office equipment . Ability to climb stairs and walk through the community.

Beacon Core Competencies Required: Teamwork, Integrity/Ethics, Dependability, Customer Focus, Adaptability/Flexibility

Beacon Functional Job Competencies required for Administrative Assistant Position: Job Knowledge, Communication, Computer Skills, Personal Organization Skills, Interpersonal Skills.

Travel Requirements: May occasionally visit properties and attend offsite meetings/training seminars.

If interested please send your resume to <u>Careers@BeaconCommunitiesLLC.com</u> and put Admin/COS in the subject line. Thank you!