

# Introduction to safe passage Mission & Services

**Maxine Alicea**

Director of Housing & Economic Services

**Nashaly De Jesus**

Housing Advocate & Latinx Outreach Coordinator

**Candida Ramirez**

Housing & Counseling Advocate



76 Carlon Drive  
Northampton, MA

Dedicated to creating a world  
**free** of domestic violence and  
relationship abuse.



We support  
survivors and  
their families.



We engage  
our  
community.



We advocate  
for systemic  
change.

Web: [www.safepass.org](http://www.safepass.org) Office: 413-586-1125  
Helpline: 413-586-5066



We provide survivors with the support and information to keep themselves and their children safe. We **never require** a survivor to be leaving, or have left, a relationship to receive services.

All Safe Passage services are **free and confidential**.

The Safe Passage office and all services are **accessible** to people with disabilities.

Our staff are **bilingual in English and Spanish**, and we have translation services for other languages.

# We are here for everyone.

Survivors with identities that experience marginalization **face additional identity-based stigma and barriers to accessing services**. In response, Safe Passage has Counselors and Advocates who specialize in providing specialized services to these priority populations.

- Latinx Survivors
- Immigrant & Refugee Survivors
- LGBTQ+ Survivor
- Survivors with Disabilities

# Survivor Services

## Counseling & Advocacy

- Safety planning
- Cash assistance and gift cards; Technology assistance
- Connecting with resources (ex. healthcare, education, etc)

## Support Groups

Offerings include:

- General DV support (virtual)
- Creative Arts groups
- Spanish language groups
- Parenting Journey

## Legal Advocacy

Provides guidance for:

- Child custody disputes
- Divorces and separations
- Restraining orders

Support from Staff Attorney and matches clients with pro-bono lawyers.

# Survivor Services

## Immigration Support

- Two Counselor/ Advocates with DOJ accreditation
- Support navigating processes for U-, T-, and VAWA visas for undocumented immigrants

## Children's Programming

- Trauma-focused Cognitive Behavioral Therapy
- Therapeutic story hours and groups
- Seasonal events & programming for children and families

## Housing & Economic Support

- Housing application assistance
- Support for denials, appeals, and evictions
- Free, confidential computer lab at the office

# Survivor Services

## Helpline

- Screening/intakes in English, Spanish, and up to 30 languages with translation services
- Information and resources for survivors **and** community members
- Referrals to other organizations if Safe Passage isn't a fit
- Operates Monday-Friday, 9am-5pm



# Community Engagement

## Community Education & Outreach

- Provides learning opportunities and professional development
- Resources for community members, organizations, and service providers.
- Represents Safe Passage at events, fairs, and organizations and sharing information about our work and domestic violence





# Community Engagement

## Violence Prevention Initiative

- Say Something LAB (Learn, Act, Be) - community workshop giving participants skills and confidence to speak up when they witness harmful or violence language
- Say Something Youth Initiative (ages 13-18) - teaches about healthy relationships, setting boundaries, and communication skills



# Community Engagement



You  
are  
here!

## Volunteer Programming

- Opportunities for community members to partner in the work of creating a world without violence
- Supporting our mission and survivors of domestic violence



**Contact Information:**

[www.safepass.org](http://www.safepass.org)

Office: 413-586-1125

Helpline: 413-586-5066

[info@safepass.org](mailto:info@safepass.org)

76 Carlon Drive, Northampton, MA 01060