



Date	Type	Course	Time	Mode	Audience	Date	Type	Course	Time	Mode	Audience
January						July					
7	Webinar	The Management and Occupancy Review (MOR) Ready, Set, Go!	10:00AM - 11:30AM	Virtual	PM	8	Webinar	Understanding HUD Allowances and Deductions	1:30PM - 3:00PM	Virtual	PM
21	Webinar	Risk Management and Mitigation	10:00AM - 11:30AM	Virtual	PM/MT	9	Webinar	Calculating Rent	10:00AM - 11:30AM	Virtual	PM
22	Full Day	EIV 201 - Reviewing and Resolving Income Discrepancies	9:00AM - 5:00PM	Virtual	PM	15 - 17	3 Day	Certified Professional of Occupancy (CPO™)	8:00AM - 5:00PM, 8:00AM - 5:00PM, 8:00AM - 12:00PM	In-Person	PM
30	Webinar	Working Together to Better Support Residents	10:00AM - 11:30AM	Virtual	PM/RS	22 - 23	Full Day	Advanced Tax Credit Course with Specialist in Housing Credit Management (SHCM®) Exam Option	8:00AM - 5:00PM, 8:00AM - 12:00PM	Virtual	PM
February						25	Full Day	Kids Day @ Canobie Lake Park	All Day	In-Person	PM/RS
4	Half Day	Basic Occupancy	9:00AM - 2:00PM	Virtual	PM	28 - 29	2-Day	Credential for Green Property Management (CGPM™)	9:00AM - 5:00PM	In-Person	PM/MT
5	Webinar	Using AI Tools to Simplify Your Property Management Tasks	10:00AM - 11:30AM	Virtual	E	August					
18	Webinar	Mindfulness at Work: Taking Care of Ourselves While We Serve Others	10:00AM - 11:30AM	Virtual	E	6	Webinar	HUD Recertification: Annual and Interim	1:30PM - 3:00PM	Virtual	PM
20	Webinar	Screening Your Residents Without Being Too Restrictive	10:00AM - 11:30AM	Virtual	PM	20	Webinar	Understanding 202/811 PRACs	10:00AM - 11:30AM	Virtual	PM
March						21	Webinar	Making the Most of Your Resident Data	10:00AM - 11:30AM	Virtual	PM/RS
5	Half Day	Fair Housing Refresher	8:30AM - 12:30PM	Virtual	E	26	Half Day	Basic Occupancy	9:00AM - 2:00PM	Virtual	PM
5	Half Day	Reasonable Accommodations	1:00PM - 5:00PM	Virtual	E	September					
6	Webinar	Waitlist Management	1:30PM - 3:00PM	Virtual	PM	9	Half Day	Basic Tax Credit	9:00AM - 2:00PM	Virtual	PM
11	Half Day	Basic Tax Credit	9:00AM - 2:00PM	Virtual	PM	16	Webinar	Service Agreements and Contracts: Why They Are So Important	10:00AM - 11:30AM	Virtual	PM/MT
18	Webinar	Multifamily Asset Management for the Non-Asset Manager	10:00AM - 11:30AM	Virtual	PM/MT	18	Full Day	Fair Housing Certification (FHC™)	9:00AM - 5:00PM	In-Person	E
27	Half Day	RI Agency Forum	9:00AM - 12:00PM	Virtual	E	25	Full Day	EIV 201 - Reviewing and Resolving Income Discrepancies	9:00AM - 5:00PM	In-Person	PM
27	Webinar	Building a Sustainable Service Coordinator Budget	1:00PM - 2:30PM	Virtual	PM/RS	30	Half Day	Understanding HOME	1:00PM - 5:00PM	Virtual	PM
April						October					
9	Full Day	EIV 101 - Systems Overview	9:00AM - 5:00PM	In-Person	PM	2	Webinar	LHHC Recertification In-Depth	10:00AM - 11:30AM	Virtual	PM
17	Full Day	Fair Housing Certification (FHC™)	9:00AM - 5:00PM	In-Person	E	7	Webinar	How to Detect Resident and Applicant Fraud	10:00AM - 11:30AM	Virtual	PM
22	Webinar	Workplace Violence Awareness	10:00AM - 11:30AM	Virtual	PM/MT	28	Webinar	OSHA Reporting and Recordkeeping	10:00AM - 11:30AM	Virtual	PM/MT
24	Half Day	Tri-State Agency Forum	9:00AM - 12:00PM	Virtual	E	30	Webinar	Best Practices for Communicating with Residents	10:00AM - 11:30AM	Virtual	PM/RS
30	Half Day	RI Chapter State Quarterly Meeting	9:00AM - 12:00PM	In-Person	E	November					
May						5	Half Day	Fair Housing Refresher	8:30AM - 12:30PM	Virtual	E
6	Full Day	Blended Occupancy (Section 8 Housing Credit and HOME)	9:00AM - 5:00PM	Virtual	PM	5	Half Day	Reasonable Accommodations	1:00PM - 5:00PM	Virtual	E
20	Webinar	Maintenance Expo @ Gillette Stadium	All Day	In-Person	E	20	Webinar	Self-Auditing Tax Credit Files	10:00AM - 11:30AM	Virtual	PM
22	Half Day	Ladder Safety, Scaffolding, and Fall Protection	10:00AM - 11:30AM	Virtual	MT	18 - 19	2 Day	Annual Conference & Trade Show @ Gillette Stadium	All Day	In-Person	E
29	Webinar	CT Agency Forum	9:00AM - 12:00PM	Virtual	E	December					
29	Webinar	Navigating HUD Program Updates and New Resources	10:00AM - 11:30AM	Virtual	PM/RS	2-4	Full Day	Certified Professional of Occupancy (CPO™)	8:00AM - 5:00PM, 8:00AM - 5:00PM, 8:00AM - 12:00PM	Virtual	PM
June						9-10	Full Day	Advanced Tax Credit Course with Specialist in Housing Credit Management (SHCM®) Exam Option	8:00AM - 5:00PM, 8:00AM - 12:00PM	Virtual	PM
5	Webinar	Working with Unearned Income - All Programs	1:30PM - 3:00PM	Virtual	PM	11	Webinar	First Year Files and Compliance	10:00AM - 11:30AM	Virtual	PM
12	Webinar	Interviewing Applicants for Move-In	10:00AM - 11:30AM	Virtual	PM	16	Webinar	Self-Compassion, Empathy, and Grace	10:00AM - 11:30AM	Virtual	E
17	Webinar	Safety Planning	10:00AM - 11:30AM	Virtual	PM/MT	18	Webinar	Special Claims	10:00AM - 11:30AM	Virtual	PM
25	Webinar	Working with Earned Income - All Programs	10:00AM - 11:30AM	Virtual	PM						
26	Half Day	MA Agency Forum	9:00AM - 12:00PM	Virtual	E						

Training Key:	Code
Property Management	PM
Resident Services	RS
Maintenance	MT
Everyone	E