



| Date | Type | Course | Time | Mode | Audience | Date | Type | Course | Time | Mode | Audience |
|-----------------|----------|---|-------------------|-----------|----------|------------------|----------|---|--|-----------|----------|
| January | | | | | | July | | | | | |
| 7 | Webinar | The Management and Occupancy Review (MOR) Ready, Set, Go! | 10:00AM - 11:30AM | Virtual | PM | 8 | Webinar | Understanding HUD Allowances and Deductions | 1:30PM - 3:00PM | Virtual | PM |
| 21 | Webinar | Risk Management and Mitigation | 10:00AM - 11:30AM | Virtual | PM/MT | 9 | Webinar | Calculating Rent | 10:00AM - 11:30AM | Virtual | PM |
| 22 | Full Day | EIV 201 - Reviewing and Resolving Income Discrepancies | 9:00AM - 5:00PM | Virtual | PM | 15-17 | 3 Day | Certified Professional of Occupancy (CPO™) with HOTMA | 8:00AM - 5:00PM, 8:00AM - 5:00PM, 8:00AM - 12:00PM | In-Person | PM |
| 30 | Webinar | Working Together to Better Support Residents | 10:00AM - 11:30AM | Virtual | PM/RS | 22-23 | Full Day | Advanced Tax Credit Course with Specialist in Housing Credit Management (SHCM*) Exam Option | 8:00AM - 5:00PM, 8:00AM - 12:00PM | Virtual | PM |
| | | | | | | 28-29 | 2-Day | Credential for Green Property Management (CGPM™) | 9:00AM - 5:00PM | In-Person | PM/MT |
| | | | | | | TBD | Full Day | Kids Day | All Day | In-Person | PM/RS |
| February | | | | | | August | | | | | |
| 4 | Half Day | Basic Occupancy | 9:00AM - 2:00PM | Virtual | PM | 6 | Webinar | HUD Recertification: Annual and Interim | 1:30PM - 3:00PM | Virtual | PM |
| 5 | Webinar | Using AI Tools to Simplify Your Property Management Tasks | 10:00AM - 11:30AM | Virtual | E | 9 | Webinar | Understanding 202/811 PRACs | 10:00AM - 11:30AM | Virtual | PM |
| 18 | Webinar | Mindfulness at Work: Taking Care of Ourselves While We Serve Others | 10:00AM - 11:30AM | Virtual | E | 20 | Webinar | Making the Most of Your Resident Data | 10:00AM - 11:30AM | Virtual | PM/RS |
| 20 | Webinar | Screening Your Residents Without Being Too Restrictive | 10:00AM - 11:30AM | Virtual | PM | 26 | Half Day | Basic Occupancy | 9:00AM - 2:00PM | Virtual | PM |
| March | | | | | | September | | | | | |
| 6 | Webinar | Waitlist Management | 1:30PM - 3:00PM | Virtual | PM | 9 | Half Day | Basic Tax Credit | 9:00AM - 2:00PM | Virtual | PM |
| 11 | Half Day | Basic Tax Credit | 9:00AM - 2:00PM | Virtual | PM | 16 | Webinar | Service Agreements and Contracts: Why They Are So Important | 10:00AM - 11:30AM | Virtual | PM/MT |
| 18 | Webinar | Multifamily Asset Management for the Non-Asset Manager | 10:00AM - 11:30AM | Virtual | PM/MT | 18 | Full Day | Fair Housing Certification (FHC™) | 9:00AM - 5:00PM | In-Person | E |
| 27 | Webinar | Building a Sustainable Service Coordinator Budget | 10:00AM - 11:30AM | Virtual | PM/RS | 25 | Full Day | EIV 201 - Reviewing and Resolving Income Discrepancies | 9:00AM - 5:00PM | Virtual | PM |
| TBD | Half Day | Rhode Island Agency Forum | 9:00AM - 12:00PM | Virtual | E | 30 | Half Day | Understanding HOME | 1:00PM - 5:00PM | Virtual | PM |
| April | | | | | | October | | | | | |
| 9 | Full Day | EIV 101 - Systems Overview | 9:00AM - 5:00PM | In-Person | PM | 2 | Webinar | LIHTC Recertification In-Depth | 10:00AM - 11:30AM | Virtual | PM |
| 17 | Full Day | Fair Housing Certification (FHC™) | 9:00AM - 5:00PM | In-Person | E | 7 | Webinar | How to Detect Resident and Applicant Fraud | 10:00AM - 11:30AM | Virtual | PM |
| 22 | Webinar | Workplace Violence Awareness | 10:00AM - 11:30AM | Virtual | PM/MT | 28 | Webinar | OSHA Reporting and Recordkeeping | 10:00AM - 11:30AM | Virtual | PM/MT |
| TBD | Half Day | Tri-State Agency Forum | 9:00AM - 12:00PM | Virtual | E | 30 | Webinar | Best Practices for Communicating with Residents | 10:00AM - 11:30AM | Virtual | PM/RS |
| May | | | | | | November | | | | | |
| 6 | Full Day | Blended Occupancy (Section 8 Housing Credit and HOME) | 9:00AM - 5:00PM | Virtual | PM | 5 | Half Day | Reasonable Accommodations | 9:00AM - 12:00PM | Virtual | E |
| TBD | Full Day | Maintenance Expo | All Day | In-Person | MT | 5 | Half Day | Fair Housing Refresher | 1:00PM - 5:00PM | Virtual | E |
| 20 | Webinar | Ladder Safety, Scaffolding, and Fall Protection | 10:00AM - 11:30AM | Virtual | MT | 20 | Webinar | Self-Auditing Tax Credit Files | 10:00AM - 11:30AM | Virtual | PM |
| 29 | Webinar | Navigating HUD Program Updates and New Resources | 10:00AM - 11:30AM | Virtual | PM/RS | TBD | 2 Day | Annual Conference and Tradeshow | All Day | In-Person | E |
| TBD | Half Day | CT Agency Forum | 9:00AM - 12:00PM | Virtual | E | | | | | | |
| June | | | | | | December | | | | | |
| 5 | Webinar | Working with Unearned Income - All Programs | 1:30PM - 3:00PM | Virtual | PM | 2-4 | 3 Day | Certified Professional of Occupancy (CPO™) with HOTMA | 8:00AM - 5:00PM, 8:00AM - 5:00PM, 8:00AM - 12:00PM | Virtual | PM |
| 12 | Webinar | Interviewing Applicants for Move-In | 10:00AM - 11:30AM | Virtual | PM | 9-10 | Full Day | Advanced Tax Credit Course with Specialist in Housing Credit Management (SHCM*) Exam Option | 8:00AM - 5:00PM, 8:00AM - 12:00PM | Virtual | PM |
| 17 | Webinar | Safety Planning | 10:00AM - 11:30AM | Virtual | PM/MT | 11 | Webinar | First Year Files and Compliance | 10:00AM - 11:30AM | Virtual | PM |
| 25 | Webinar | Working with Earned Income - All Programs | 10:00AM - 11:30AM | Virtual | PM | 16 | Webinar | Self-Compassion, Empathy, and Grace | 10:00AM - 11:30AM | Virtual | E |
| TBD | Half Day | MA Agency Forum | 9:00AM - 12:00PM | Virtual | E | 18 | Webinar | Special Claims | 10:00AM - 11:30AM | Virtual | PM |

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| Training Key: | Code |
| Property Management | PM |
| Resident Services | RS |
| Maintenance | MT |
| Everyone | E |