



# 2022 NEAHMA Maintenance Expo

September 14, 2022



**SHERWIN-WILLIAMS®**

TRINITY  
MANAGEMENT



GILLETTE STADIUM/ONE PATRIOT PLACE/FOXBORO, MA

## *President's Message*

Welcome to NEAHMA's 2022 Annual Gillette Maintenance Expo!

We are thrilled to see you all in person and to be able to share a day of training and education specifically for maintenance professionals.

You will have the opportunity to learn from some of the best trainers in the industry on topics ranging from REAC to HVAC, to Pest Management. Remember to collect your CEUs at the end of each session you attend and keep track of your progress towards your designations. NEAHMA board members will be available throughout the day to help you navigate the process of applying for Maintenance and Green designations as well.

We encourage you to visit our sponsors at their booths. We have expanded the number of booths this year and everyone is eager to engage with our attendees' face to face. Our sponsors will each be raffling off prizes at the end of the day and your visit to their booth allows you to get your ticket to enter.

I would like to thank all of our sponsors, with a special thank you to our event sponsors: 24 Restore, Sherwin Williams and Trinity Management. Thank you also to the Affiliates Committee members, Training and Ed Committee members and our VP of T&E Chris Salamanis for all of the hard work that was done to help make today happen.

Don't forget to mark your calendars for our Annual Conference on November 8-9<sup>th</sup>. We hope to see you there.

Thank you for attending and enjoy the day!

Kerry Dervil

NEAHMA Board President



# 24 RESTORE



## A COMPLETE SOLUTION TO YOUR MOST DIFFICULT PROBLEMS

### WE HAVE YOU COVERED 24/7

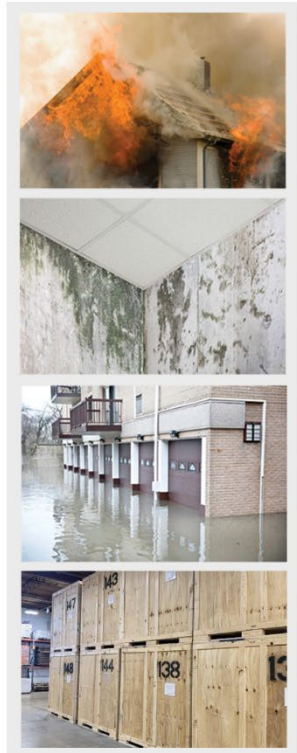
24 Restore is New England's largest locally-owned full service **Disaster Restoration company**, specializing in restoring commercial and residential properties to their pre-loss condition.

#### SERVICES INCLUDE:

- 24/7 Emergency Response
- Water/Fire/Smoke Mitigation
- Mold Remediation
- Full Reconstruction/Renovation
- Project/Building Consulting
- Board Up
- Contents Cleaning & Storage
- 24 University Training
- Asbestos Abatement

CALL FOR 24/7 EMERGENCY RESPONSE:

## 855-280-3060



## Agenda

7:30am-8:30am	<b>Registration/Breakfast</b>	Northeast Lounge
8:00am-8:30am	<b>Welcome</b>	Center Lounge

### Session One

8:30am-10:15am	Risk Management, Safety & Insurance	Northeast Lounge
	HVAC New Refrigerants & Troubleshooting	Center Lounge
	Dealing with Challenging Residents	South Lounge

### Session Two

10:25am-12:20pm	The Organized Super REAC Updates	Northeast Lounge Center Lounge
	Appliance Troubleshooting	Southeast Lounge
12:30pm-1:30pm	<b>Lunch &amp; Awards</b>	Center Lounge

### Session Three

1:40pm-3:30pm	What's New in Pest Management	Northeast Lounge
	Latest in Mold Remediation & Asbestos Protocol	Center Lounge
	Energy Efficiency as a Pathway to Career Advancement	Southeast Lounge
3:30pm-4:30pm	<b>Closing/Raffles/Networking</b>	Center Lounge



# First Realty Management

Proud Sponsor of  
**MAINTENANCE EXPO**  
**2022**

Wednesday, Sept. 14th  
Gillette Stadium  
Foxborough, MA



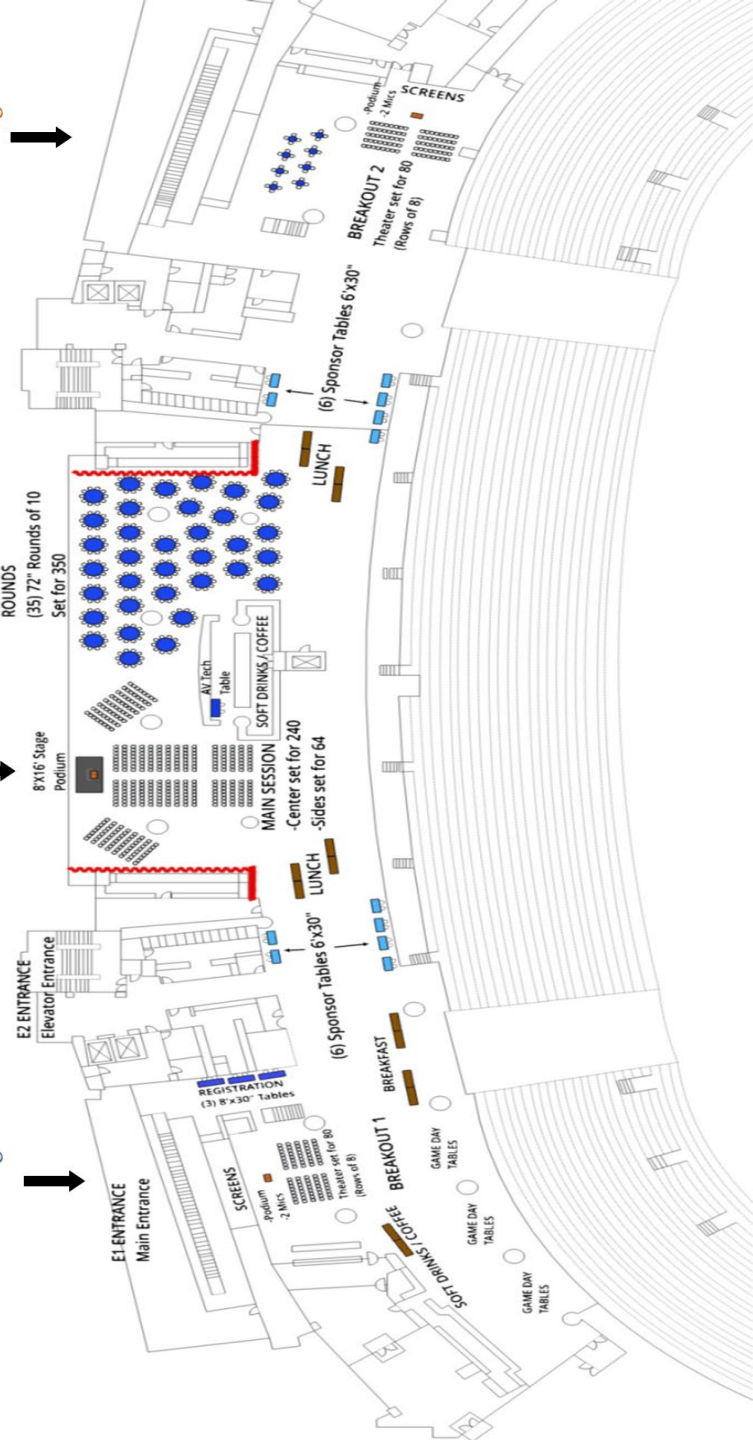
*Best of Luck to All Attendees*

[www.firstrealtymgt.com](http://www.firstrealtymgt.com)

# Northeast Lounge

## Center Lounge

# Southeast Lounge





Only at

**SHERWIN  
WILLIAMS.**

*Make the most of your color  
with the very best paint.*



*Your neighborhood paint store is just around the corner.*

*Visit [sherwin-williams.com/store-locator](https://www.sherwin-williams.com/store-locator) to find a store near you.*

**Natalie Gillmer-** (617)595-7126  
[Natalie.gillmer@sherwin.com](mailto:Natalie.gillmer@sherwin.com)

**Jesse Mercado-** (617)467-0353  
[Jesse.mercado@sherwin.com](mailto:Jesse.mercado@sherwin.com)





# GREENER HORIZON

Landscape Services

[www.greenerhorizon.com](http://www.greenerhorizon.com)

508-947-0225



## ELECTRONIC SECURITY GROUP

ACCESS CONTROL | CCTV | SECURITY

***"Securing New England for Over 30 Years!"***

**Call ESG's Live Command Center 24/7/365**

Support@ESGonline.com

508-835-9091

62 Central Street  
W. Boylston, MA 01583

Access Control  
Intercoms/Paging  
Wireless Networks  
Security  
Video Surveillance

***Call Us Today: 508-835-9091***



# Special Thanks To...

## Main Event Sponsors

24 Restore  
Sherwin Williams  
Trinity Management

## Session Sponsors

Electronic Security Group  
Greener Horizon Landscape Services  
Hillman Consulting  
HD Supply  
IronFish Construction  
Mohawk Industries Inc  
Norfolk Companies  
Paul Davis  
Precision Concrete Cutting  
Pro-Care Disaster Restoration Services

## Today's Instructors

Eric Braun, Rentokil  
Joe Ferguson, HD Supply  
Lawrence "Larry" Berman, Berman Adjusters, Inc.  
John Devane, Landmark Associates General Contracting  
Jay Freitas, 24 Restore  
Ilene Mason, RMP Power LLC  
Joe Moscariello, Wingate Management  
Jon Nicoll, Hillman Environmental  
Scott Ployer, NPMSG, LLC  
Scott Precourt, US Housing Consultants Inc.  
Mark Regan, Peabody Properties, Inc.  
Chris Salamanis-Rivera, Beacon Communities  
Steve Sorkin, 24 Restore  
Mike Vacchio, IRONFISH Construction  
John Tarantino, Jr, HUB International New England, LLC  
Lindsay Young, HUB International New England, LLC

## Food Sponsor

AB Supply

## Tote Sponsor

Flynn Law Group

## Lanyard Sponsor

Trinity Management

## Program Book Sponsor

First Realty Management

Thank you also to all the volunteers and ambassadors throughout the day!

# Environmental Health & Safety Due Diligence & Remediation Management Construction Services



[www.HillmannConsulting.com](http://www.HillmannConsulting.com)



IS NOW



**800-660-1973**

***Pro-Care Disaster Restoration Services has merged with BluSky!***

**FIRE \* WATER \* MOLD \* RECONSTRUCTION**

**MA – NH – RI – CT are part of 49 offices serving the U.S coast to coast.**

**WE FIX BROKEN BUILDINGS™**

Paula Solemina  
Director of Sales & Marketing  
[paula@pro-careinc.com](mailto:paula@pro-careinc.com)



*An incredibly special thank you to Schochet Companies for assisting with our location.*



schochet companies

*building communities, building value*



**Housing Management Resources Inc.  
is proud to sponsor the  
2022 Maintenance Expo**



**"The strength of the team is each individual member.  
The strength of each member is the team."**

**- Phil Jackson**

# HD SUPPLY

## YOUR SINGLE-SOURCE MRO SUPPLIER

HD Supply is committed to getting you what you need, where and when you need it.

### We offer:

- Free, next-day delivery\*
- More than 100,000 products
- **HD Supply Solutions™ App** for ordering anywhere
- Custom-made products, including doors, cabinets, window coverings, and more
- Professional certification and training
- Property improvement and renovation services

## WE'RE ON IT™

\*On most orders to most areas.  
© 2020 HDS IP Holding, LLC. All Rights Reserved. For our terms and conditions, visit [hdsupplysolutions.com/terms](https://hdsupplysolutions.com/terms).



MOBILE APP



1.800.431.3000



[hdsupplysolutions.com](https://hdsupplysolutions.com)



Keep the Sidewalks... Remove the Liability



- **Trip Hazard Removal**
  - Fast & Precise
  - Cost Effective
  - Low Impact Solution
  - Immediate ADA & OSHA Compliance
  - Environmentally Responsible
  - Immediately Pedestrian Friendly
- **Sidewalk Management**
  - GPS Mapping to Integrate into GIS Systems



Before

After

[www.SafeSidewalks.com](https://www.SafeSidewalks.com)

1-800-553-0949

## Workshop Descriptions

### **Appliance Troubleshooting (Refrigerators)**

**Instructor:** Joe Ferguson, HD Supply

In this session we will be discussing the topic of Refrigerator Troubleshooting. In the last 5 years there have been tremendous changes to the top mount refrigerators, having a good understanding of the repair and diagnostics will aid technicians in locating and repairing on the first call. As we present the different work order situations, we will talk on how to use your meter and tools to identify the problem and different solutions on the repairs to return the refrigerator to normal working operation.

This session will cover:

- Safety and tools.
- R-600a and R-290

### **Dealing with Challenging Residents**

**Instructor:** Chris Salamanis-Rivera, Vice President L&D Beacon Communities

No matter how extraordinary a service you provide, it's important to remember that you can't please everyone every time. Whether it's a customer with heightened expectations, or an otherwise lovely person who happens to be having a rough day, you will inevitably encounter customers who are difficult to satisfy. Crossed arms, heavy sighs, and short replies are some of the physical signs customers show when they're losing interest in what you're saying or you're making them angry. How you respond to your residents will determine how the rest of your interaction with them goes. This session will discuss ways to help you turn those challenging situations around.

### **Energy Efficiency As a Pathway to Career Advancement**

**Instructor:** Ilene Mason, RMP Power LLC

In this session, you'll learn how to gain job satisfaction and advance your career by improving your facility maintenance and operations skills. Broken into short segments, we'll share information about training and certification programs as well as cover the basics of energy efficiency, controls, heat pumps and other newer technologies. This will be an interactive session so bring your questions!



## Workshop Descriptions

### **HVAC Troubleshooting**

**Instructor:** Joe Ferguson – HD Supply

We will be discussing HVAC troubleshooting. With recent legislation impacting the industry, having the knowledge to make these repairs is necessary to keep your budget under control and your residents and guests cool. Our experts will provide various HVAC symptoms that may occur and discuss how to safely and properly use your tools to diagnose and repair the system. Lastly, we will review the importance of preventative maintenance in maintaining your HVAC units.

Topics to be discussed:

- Troubleshooting Tips
- Mechanical Issues with Air Handler
- Mechanical Issues with the Condenser
- Refrigerant Troubleshooting
- Issues with Air Flow

### **The Latest in Mold Remediation and Asbestos Protocol**

**Instructors:** Jay Freitas: President and COO @ 24 Restore

Steve Sorkin: CEO @ 24 Restore

Jon Nicoll: Jon Nicoll Regional Manager @Hillmann Environmental

This presentation will discuss the following topics:

- When should properties call for outside help with regard to mold inspections
- The various cleanup methods used to remove mold
- What made mold famous
- The misconception that asbestos does not need to be tested prior to disturbance if the property was built after 1980

### **Pest Control Tactics for the Multi-family housing Segment in 2022**

**Instructor:** Eric Braun, BCE Technical Service Manager, Rentokil

Discussion on some of the top pests that affect the multifamily housing environment, including the identification, treatment, and exclusion, of bed bugs, rodents and cockroaches.

## Workshop Descriptions

### **REAC Updates**

**Instructor: Scott Precourt, US Housing Consultants, Inc**

After the pandemic, HUD is catching up on the backlog of REAC inspectors with their “Big Inspection Plan,” which has quadrupled the number of inspections completed each month. After two years of unprecedented challenges for property owners, REAC scores are on the decline, and it feels like the entire inspection system is operating under a new set of rules. This two-hour session will cover the fundamentals of REAC inspections, new standards and requirements, the status of NSPIRE, and what to do to find success on REAC in 2022 and beyond.

### **The Organized Super**

**Instructors: Joe Moscariello Wingate Management and Mike Vacchio, Regional Vice President, IRONFISH Construction**

This session will cover best practices for the maintenance super, touching on staff supervision, communication with management and ownership, and the policies and procedures that help run your site efficiently. We’ll cover what information to have at your fingertips so can quickly and easily provide critical information to all asset stakeholders. The content is intended to help you run a fiscally and practically efficient maintenance department, maximizing your financial and human resources to best serve the property.

## Workshop Descriptions

### **Safety, Risk Management & Insurance: What to Expect in the New World**

**Moderator:** Scott Ployer, CPM®, CSM, MFE, NAHP-e, CGPM, President – National Property Management Strategies Group, LLC

**Panelists:**

- John Tarantino, Jr., CSRM, Senior Vice President & Director – HUB International New England, LLC
- Lindsay Young, CSP®, RRE, CEEM, CLCS, AVP - Senior Risk Consultant – HUB International New England, LLC
- Lawrence “Larry” Berman, SPPA, CEO & Treasurer Berman Adjusters, Inc.
- John Devane, Project Manager, Landmark Associates General Contracting
- Mark Regan, CMM, NAHMS, CGPM, LEED GA, Director of Facilities – Peabody Properties, Inc.

*In this two-hour session, participants will hear from five highly respected industry professionals in the insurance, risk management, contracting and property management sectors on what the landscape looks like in the hardening insurance market. This panel will provide practical advice and strategies on what property professionals need to know, what they can expect, and how to plan for the future as we all move ahead in this “new normal.” Bring your questions as there will be an interactive Q&A session at the end of the discussion.*



EMERGENCY RESTORATION AND CLEANUP • WATER • FIRE • MOLD • STORM

## PAUL DAVIS<sup>®</sup>

### THE DIFFERENCE MAKERS<sup>™</sup>

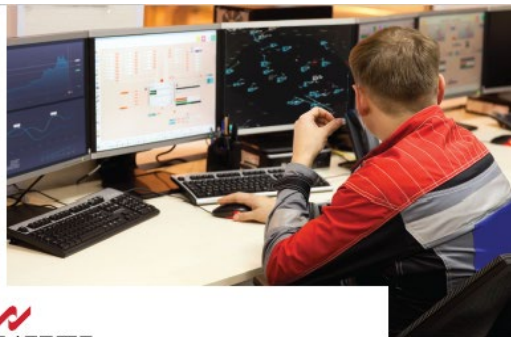
Helen Rosenbaum  
BUSINESS DEVELOPMENT MANAGER

[www.teampauldavis.com](http://www.teampauldavis.com)

C: 508-400-4734 O: 1-866-323-7285

## MULTIFAMILY RESTORATION SERVICES

Paul Davis specializes in emergency and disaster response. Our team of professional mitigation experts provide expedited emergency response. From one-off losses to enormous catastrophes involving water, fire, or environmental concerns, Paul Davis is a trusted choice & restoration expert for commercial properties. Scalable to handle all size emergency services and full reconstruction projects cost effectively.



Congratulations to all NEAHMA attendees on  
their continued education and achievements!

[MohawkBuild.com](http://MohawkBuild.com)

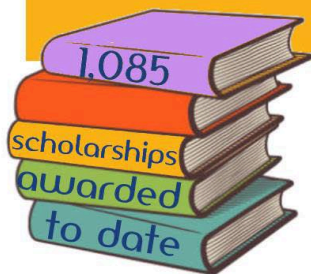
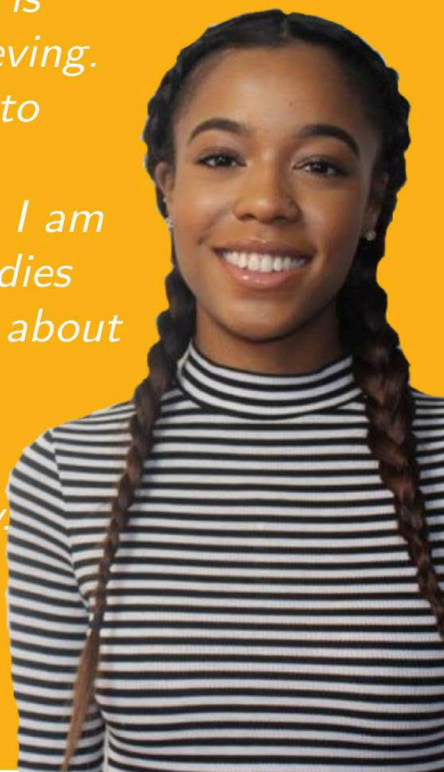


# NAHMA

## EDUCATIONAL FOUNDATION

*"Getting this scholarship is equally exciting and relieving. Because your donations to support the NAHMA Educational Foundation, I am able to complete my studies without having to worry about paying for college.*

*This takes a lot of pressure off of my family. I can put my energies toward pursuing my educational dreams."*



[NAHMAedu.givesmart.com](http://NAHMAedu.givesmart.com)

Scan to **DONATE**





## 2022-2023 NAHMA Educational NEAHMA Scholarship Recipients

### **Balk King, Nathan**

Stable Path Apartments – Provincetown, Massachusetts  
Community Housing Resource, Inc.  
University of Massachusetts – Amherst  
Junior  
Major: Physics

### **Chen, Wendy**

Charles Newtown Cooperative – Boston, Massachusetts  
WinnResidential  
University of Massachusetts – Amherst  
Sophomore  
Major: Biology

### **Dainom, Selemawit**

Fresh Pond Apartments – Cambridge, Massachusetts  
Schochet Company  
University of Massachusetts – Boston  
Freshman  
Major: Nursing

### **De Jesus Olivero, Yorlenis**

The Anne M. Lynch Homes @ Old Colony – Boston, Massachusetts  
Beacon Communities  
University of Massachusetts – Boston  
Freshman  
Major: Criminal Justice

### **Fakir, Shahnawaz**

Fresh Pond Apartments – Cambridge, Massachusetts  
Schochet Company  
Boston University  
Sophomore  
Major: Computer Science

### **Frazier, Isaac**

Georgetown Homes – Hyde Park, Massachusetts  
Beacon Communities  
Curry College  
Freshman  
Major: Business

### **Gunawan, Emerald**

Market Mills Apartments – Lowell, Massachusetts  
Peabody Properties  
Rensselaer Polytechnic Institute  
Junior  
Major: Architecture

### **Han, Ying Lin**

Castle Square Apartments – Boston, Massachusetts  
WinnResidential  
Simmons University  
Junior  
Major: Exercise Science

### **Huang, Emily**

Charles Newtown Cooperative – Boston, Massachusetts  
WinnResidential  
Boston University  
Sophomore  
Major: Hospitality

### **Li, Stephen**

Castle Square Apartments – Boston, Massachusetts  
WinnResidential  
Boston College  
Sophomore  
Major: Undeclared

### **Mayol, Priscila**

Wiggin Village – Providence, Rhode Island  
WinnResidential  
University of Rhode Island  
Junior  
Major: Youth Development

### **Mei, Gary**

Charles Newtown Cooperative – Boston, Massachusetts  
WinnResidential  
University of Massachusetts – Amherst  
Freshman  
Major: Accounting

### **Museau, Mayetha**

Stony Brook Commons – Roslindale, Massachusetts  
First Realty Management  
University of Massachusetts – Lowell  
Sophomore  
Major: Psychology  
**Ortiz, Jannilette**  
Wiggin Village – Providence, Rhode Island  
WinnResidential  
Rhode Island College  
Sophomore  
Major: Undeclared

### **Shires Freeman, Courtney**

Edmands House – Framingham, Massachusetts  
Beacon Communities  
Mass Bay Community College  
Junior  
Major: General Studies

## 2022-2023 NAHMA Educational NEAHMA Scholarship Recipients

### **Tan, Felix**

Charles Newtown Cooperative – Boston, Massachusetts  
WinnResidential  
Stonehill College  
Junior  
Major: Psychology

### **Itenno-Adodo, Ikponmwonsa**

Brownstone Apartments – Boston, Massachusetts  
Peabody Properties  
University of Massachusetts – Boston  
Senior  
Major: Nursing

### **Trinh, Tiffany**

Charles Newtown Cooperative – Boston, Massachusetts  
WinnResidential  
Boston University  
Freshman  
Major: Undeclared

### **Tsoi, Grace**

Castle Square Apartments – Boston, Massachusetts  
WinnResidential  
University of Massachusetts – Amherst  
Sophomore  
Major: Economics

### **Webb, Dalton**

Mashpee Village – Mashpee, Massachusetts  
The Community Builders  
Northern Vermont University  
Junior  
Major: Music Business Industry

### **Zhao, Richard**

Castle Square Apartments – Boston, Massachusetts  
WinnResidential  
Suffolk University  
Sophomore  
Major: Computer Science



FLYNN  
LAW  
GROUP

MA, RI, NH, CT, ME, VT

FULL SERVICE GENERAL CONTRACTOR AND LEADER IN

**MULTIFAMILY RENOVATIONS &  
CONSTRUCTION**



[www.ironfishconstruction.com](http://www.ironfishconstruction.com)



**Iron Fish focuses on servicing the renovation and deferred  
maintenance needs of multi-family properties**



**Regional Vice President  
New England Region  
[mvacchio@ironfishconstruction.com](mailto:mvacchio@ironfishconstruction.com)  
781-484-7512**



## **Credential for**

## **Green Property Management™**

**For more information on *How To Earn Your Maintenance Credentials*, visit the NAHMA website at [nahma.org](http://nahma.org), or contact NEAHMA office at 781-380-4344**

The National Affordable Housing Management Association (NAHMA) and National Apartment Association Education Institute (NAAEI) offer the Credential for Green Property Management™ (CGPM™) to on-site managers, maintenance staff and supervisors of front-line staff based on green building principles and best practices, and HUD Office of Affordable Preservation (OAHP) - established guidelines, with training offered by OAHP-recognized trainers. The Credential for Green Property Management will provide management companies and owners a mechanism for meeting their initial and ongoing training commitments to OAHP if they have opted for a green Mark-to-Market restructuring.

The Credential for Green Property Management is not restricted to employees of management companies who have opted for OAHP green restructuring. This credential will also benefit on-site managers, maintenance staff and supervisors of front-line staff at other affordable and conventional apartment communities employing Green Operations and Maintenance Practices.

Credential holders will learn the latest techniques and technologies for making cost-saving green improvements at properties.

### **How to Apply?**

All applications should be sent to Green Credential, c/o NAHMA, 400 N. Columbus St., Suite 203, Alexandria, VA 22314.

# Communities of Quality® Awards Competition

## How to Enter

### 1 STEP ONE: BECOME A NATIONALLY RECOGNIZED COMMUNITY OF QUALITY PROPERTY

To enter the 2022 Communities of Quality Awards competition, a property must first apply for and achieve National Recognition as a NAHMA Community of Quality with a minimum score of 325 points on its National Recognition application. The deadline for submitting your application to become a Nationally Recognized Community of Quality is **Sept. 1, 2022**. (For properties that have scored 325 points on past applications, see step 2.)

Detailed application information and submission materials for the NAHMA Communities of Quality National Recognition program are available on the NAHMA website at [www.nahma.org](http://www.nahma.org), click on the Communities of Quality or COQ navigation links. Or, if you would prefer to have these materials emailed to you, please check the appropriate box on the entry form panel of this brochure and mail it to NAHMA, COQ National Recognition Program, 400 N. Columbus St., Suite 203, Alexandria, VA 22314.

>> If your property initially received less than 325 points when your COQ National Recognition application was first submitted to NAHMA, you may elect to update this original application to earn more points if you have made improvements to your property since then. Simply photocopy your original COQ application (application only, not original supporting documents), and use a colored marker and highlighter to edit the form and indicate where changes have been made and new points should be awarded. Please send the updated application—and documentation that supports the edits made—directly to NAHMA at the address above, with a check payable to NAHMA for \$25 (record administration fee). Please note that this limited score updating process does not impact the requirement that every COQ property must renew every two years from the original date of entry into the program; renewal notices are mailed each summer.

### 2 STEP TWO: IF YOU'RE CURRENTLY NATIONALLY RECOGNIZED—YOU'RE READY TO ENTER

If your property has already earned National Recognition status as a NAHMA Community of Quality—and received 325 or more points on the National Recognition

application—then you're ready to enter the 2022 Communities of Quality Awards competition! Properties that competed in a previous COQ Awards program but did not win are invited to reapply for the 2022 awards program; previous award winners are not eligible to reenter.

### 3 STEP THREE: YOUR AWARDS ENTRY MATERIALS

Your COQ Awards competition entry materials will consist of the following:

1. The National COQ Recognition Program application you have already submitted. You do not need to resubmit a copy of the application; NAHMA will refer to the copy it has on file.
2. The entry form panel from this brochure, designating which of the five categories you will be competing in. Management companies are invited to enter more than one category and/or multiple entries in a single category; **however, each property may only be entered in one category.** Please copy the entry form panel from this brochure and submit a separate form and separate essay for each entry.
3. An essay of 500 to 1,500 words, outlining the outstanding features and/or aspects of the property, and why it should be selected by the judges as an award winner.
4. For Best Turnaround Property entrants only—at least four “before” and four “after” pictures.

Applications should be submitted to the National Affordable Housing Management Association by **Nov. 3, 2022**. Please email your PDF application to [pwashingon@nahma.org](mailto:pwashingon@nahma.org) with the subject line: NAHMA COQ Award.

**Questions?** Please contact Paulette Washington, 703-683-8630, ext. 110 or [pwashingon@nahma.org](mailto:pwashingon@nahma.org), or visit the Awards & Contests tab at [www.nahma.org](http://www.nahma.org).

Please note local Affordable Housing Management Associations (AHMAs) will also be honoring NAHMA Communities of Quality program participants. Please check locally for your AHMA's program details; a directory of the AHMAs is available at the NAHMA website.





NATIONAL ACCREDITED HOUSING

## Maintenance Technician (NAHMT) Maintenance Supervisor (NAHMS) Credentials

The National Accredited Housing Maintenance Technician™ (NAHMT™) and National Accredited Housing Maintenance Supervisor™ (NAHMS™) credentials were conceived and designed to recognize those apartment housing maintenance professionals, who, through their completion of strict NAHMT and NAHMS requirements, have met the highest possible industry standards.

Earning the NAHMT or NAHMS credential will demonstrate a commitment to extensive professional development to peers and employers. NAHMA's credential programs are well respected in the industry. Most importantly, NAHMT and NAHMS professionals, through their commitment to the NAHMT/NAHMS Code of Ethics, are dedicated to providing safe and decent housing to all eligible residents.

### Education Requirement for both NAHMT or NAHMS:

Successful completion of a total of 16 hours of training over a five-year timeframe: (See NAHMT/NAHMS Credential Application for details.)

### Experience Requirement for NAHMT:

All NAHMT candidates must accumulate a minimum of 2 years of experience in apartment housing maintenance position(s).

### Experience Requirement for NAHMS:

- All candidates must accumulate a minimum of 3 years of experience in apartment housing maintenance position(s).
- All candidates must supervise/manage a minimum of one staff person in addition to themselves.



**NAHMA**  
NATIONAL ACCREDITED HOUSING MAINTENANCE ASSOCIATION

The certified NAHMT or NAHMS professional will be entitled to use the NAHMT or NAHMS designation on business cards and letterhead. In addition, each NAHMT or NAHMS will be listed in NAHMA's online NAHMT/NAHMS national directory.

### Continuing Education

The NAHMT or NAHMS credential holder will need to maintain their active status by completing 4 continuing education units per year.

For more information visit [www.nahma.org](http://www.nahma.org) and click on Education/Credentials or call the NAHMA Education Department at (703) 683-8630, x117.



Please record each hour of training that is completed under the appropriate column on the next page. Please retain ALL back-up documentations you receive from the courses you attend. You will need to submit that paperwork as "back-up" documentation along with your application. All work experience must be documented in the application as well.

Please see application for detailed educational requirements for the NAHMT and NAHMS.

# TRINITY MANAGEMENT

**Now Hiring for the following  
positions:**

- Maintenance
- Admin
- Property Manager
- Porter

**Please forward resumes to  
[HR@TrinityManagementCompany.com](mailto:HR@TrinityManagementCompany.com)**

**Scan Me!**





**Save the Dates!**

**NEAHMA ANNUAL CONFERENCE  
AND TRADE SHOW**

**November 8 & 9, 2022**

**Four Points by Sheraton Norwood, MA**

QR Code

