

Dear NAHMA Members,

Yesterday, HUD headquarters released a message to the Contract Administrator community to report an attempted security breach targeting an owner/agent. Owners and agents are encouraged to share the below information with their staff to ensure sensitive information is not obtained by unauthorized individuals.

What happened:

This week, an owner/agent received a phone call from someone portraying themselves as HUD staff and requesting sensitive information. When questioned by the owner, the person disconnected the call. The sensitive information they were after included:

- Bank account numbers
- HUD user IDs
- Contract Administrator's name and role
- Voucher amounts
- Other contract specific information

How an owner/agent can protect their organization:

If they receive either a phone or email request for sensitive information from a source they do not recognize, they should contact their HUD Account Executive. If they are unsure of who that contact is or how to reach them, they should contact their Contract Administrator.

Thanks,
Juliana

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NAHMA is the leading voice for affordable housing management, advocating on behalf of multifamily property managers and owners whose mission is to provide quality affordable housing.