

Directions to:
Wollaston Manor
91 Clay Street
Quincy, MA 02170

From South of Boston:

Take I-93 North.

Take the RT-3 S exit, EXIT 7, toward CAPE COD. 0.1 mi Merge onto BURGIN PKWY/THOMAS S BURGIN PKWY via EXIT 19 toward QUINCYCENTER/MBTA STATION. 2.8 mi

BURGIN PKWY/THOMAS S BURGIN PKWY becomes NEWPORT AVE. 0.8 mi

Turn RIGHT onto BEALE ST. BEALE ST is just past NEWPORT TERR. 0.1 mi

Take the 2nd RIGHT onto CHAPMAN ST. If you reach CUSHING ST you've gone a little too far. 0.04 mi

Stay STRAIGHT to go onto CLAY ST. 0.09 mi

91 CLAY ST is on the RIGHT. If you reach WENTWORTH RD you've gone a little too far.

From North of Boston:

Merge onto I-93 S / US-1 S / RT-3 S via the ramp on the LEFT toward QUINCY. go 5.2 mi

Take EXIT 12 toward RT-3A S / NEPONSET / QUINCY. go 0.2 mi

Turn SLIGHT RIGHT onto GALLIVAN BLVD / RT-203 E. go 0.2 mi

Turn SLIGHT RIGHT onto GALLIVAN BLVD. go 0.03 mi

Turn SLIGHT RIGHT onto RT-3A S / NEPONSET AVE. go 0.09 mi

RT-3A S / NEPONSET AVE becomes NEPONSET BRIDGE. go 0.2 mi

NEPONSET BRIDGE becomes HANCOCK ST. go 0.2 mi

Turn SLIGHT RIGHT onto NEWPORT AVE EXT.

NEWPORT AVE EXT is just past NEWBURY ST
NEWPORT AVE EXT becomes NEWPORT AVE. go 0.8 mi

Turn LEFT onto BEALE ST. BEALE ST is just past BROOK ST. go 0.1 mi

Take the 2nd RIGHT onto CHAPMAN ST. If you reach CUSHING ST you've gone a little too far. go 0.04 mi

Stay STRAIGHT to go onto CLAY ST. go 0.09 mi

91 CLAY ST is on the RIGHT. If you reach WENTWORTH RD you've gone a little too far. go 0.01 mi



NEAHMA
400 Washington Street, Suite 210
Braintree, MA 02184

neahma
NEW ENGLAND
AFFORDABLE HOUSING
MANAGEMENT ASSOCIATION

1/2 Day Fair Housing for
Maintenance, RSC's
and Site Managers

March 24, 2011
Wollaston Manor
91 Clay Street
Quincy, MA 02170

Fair Housing Basics

“For all site staff that want to understand fair housing laws as related to onsite practices.”

Earn 4 CEUs that are required for
NAHMT or NAHMS
Credentials

Presenter:
Debbie Piltch
Piltch Associates, Inc.

www.neahma.org

Program Overview

This important workshop is for:
All Office, Maintenance Staff & RSC/RADs

This training is for all site staff that want to understand fair housing laws as related to onsite practices. The training will provide an overview of fair housing laws and all protected classes, but the focus of the training will be residents with disabilities and topics that relate directly to maintenance and custodial staff:

- How to respond to resident requests for assistance that are outside the scope of your work, snow removal, trash removal
- What questions you can/can't ask a resident what information you are allowed to know about residents and what information you aren't allowed to know
- Assisting residents after work hours, responding to work orders, and companion/service animals
While all housing personnel require training in fair housing laws, it is particularly important for front line maintenance and custodial staff to be trained because they often have the most contact with residents. The training will be very practical, interactive, and provide significant time for questions and answers .

This organization complies with the Title III of the Americans with Disabilities Act (ADA). The site is accessible for individuals with disabilities and if a registrant requires special accommodations please contact the NEAHMA office at least ten days prior to the date of the course.



Agenda

Registration

8:30 am - 9:00 am

(Continental breakfast included)

Morning Presentation

9:00 am - 1:00 pm

Fair Housing Workshop

Questions & Answers

**NEAHMA proudly thanks
Housing Management Resources, Inc.
and the Staff at Wollaston Manor for
hosting this workshop.**

REGISTRATION FORM

Fax In Registration (781) 380-4842

Registration Deadline: March 18, 2011

MA Maintenance FHC Workshop

March 24, 2011

Please complete a separate form for each registrant and fax registration. Mail a hard copy along with your payment to: NEAHMA, 400 Washington Street, Suite 210, Braintree, MA 02184

Online payment option available at www.neahma.org

Registration Fees:

_____ Member \$ 169 _____ Non Member \$219

_____ TAP \$169

Name: _____

Title: _____

Management Co: _____

Property Name: _____

Address: _____

City: _____ State: _____

Zip: _____ Phone: _____

E-mail: _____

Cancellation Policy:

There is a \$50 administrative fee for cancellation 15 working days prior to the course. After this date, fees are *non-refundable*. A substitute may be sent in the place of the registrant. Class space is limited; therefore your registration must be accompanied by full payment in order to confirm your space for this course.

Outstanding Collection Policy:

Payment for trainings and workshops are payable upon receipt. Registrants with outstanding balances that exceed 90 days will be suspended from attending future trainings and workshops until payment is received in full.