

**Directions to:
Success Village Apts.
100 Court D
Bridgeport, CT
203-336-2545**

From the North take 91 South to 95 South.

Continue 95 South to exit 32 West Broad Street/Stratford.

Bear left on Linden Avenue.

Turn Right on W Broad Street.

Go to top of hill and turn left on Barnum Avenue US1.

Go to second traffic light turn right on Boston Avenue.

Go to Success Avenue @traffic light turn right.

Continue till you reach stop sign and you will see sign.

Court D turn left.

Office is on right with Canopy saying 100.

Parking will be in the rear of the office V Spots only.

Most spots will be past the garage.

Enter rear or front door.

Sign will be posted when you turn on Court D.

NEAHMA
400 Washington Street, Suite 210
Braintree, MA 02184



neahma
NEW ENGLAND
AFFORDABLE HOUSING
MANAGEMENT ASSOCIATION

Connecticut Quarterly Meeting

**Success Village Apts.
100 Court D
Bridgeport, CT**

August 18, 2011

**"Management, Emergency
Preparedness, Insurance Claims,
Slip & Falls "**

Presenter:

**Luc-John Pentz, ARM, MBA, CPSI
Risk Management Specialist,
H.D. Segur**

**Agency Presentation
HUD, CHFA, JeffCo**

www.neahma.org



Program Overview

Essential Risk Management Topics for Property Managers:

- What is Risk Management?
- Reducing Slip, Trip, & Fall Exposures
- Accident Investigation
- Enforcing Employee & Supervisor Training
- Don't Forget!
- Quarterly Safety Committee Meetings (A Workers' Compensation Commission Mandate)
- The Occupational Safety & Health Administration (OSHA)
- Playground Compliance & Recreational Facilities

Insurance 101: Simple Recommendations:

- Coverage Review & Understanding Exclusions
- Replacement Cost vs. Actual Cash Value & Fixed-Asset Lists
- Certificate of Insurance (COI) Programs & Third Parties
- Fleet Safety Programs & Use of Personal Vehicles for Company Business
- Insurance Carriers & Agents, Why Do You Need Them?

An Overview of H.D. Segur

H.D. Segur, Inc. is a full-service independent insurance agency that has provided insurance to individuals and businesses since 1890. We became one of Connecticut's leading agencies by delivering exceptional value to our clients. From protecting a single automobile or home to covering the entire operation of a major corporation, H.D. Segur, Inc. has a long tradition of success. We strive to develop long-term relationships with our clients based on professionalism, experience, integrity, service and value. When it comes to insurance, risk management, and the services that H.D. Segur provides, our objective is to be the name mentioned when people ask for the best. As one of Connecticut's largest independent agencies, we've developed strong relationships with the insurance industry's leading carriers. Through these strategic alliances, we can provide a variety of customized programs at competitive prices, each designed to meet the unique requirements of your business. To learn more about H.D. Segur and the clients we represent, please visit us at www.HDSegur.com.

About the Speaker:

Acquiring his undergraduate and graduate degrees from Quinnipiac University, Luc Pentz is the Department Manager and leading Risk Management Specialist for H.D. Segur. In addition, Mr. Pentz holds an Associate's Degree in Risk Management (ARM) as well as Producer licenses for all lines of Property & Casualty Insurance and Group, Life, & Health Insurance.

Agenda

Registration

8:30 am - 9:00 am

(Continental breakfast included)

Morning Presentation

9:00 am - 12:00 pm

Agency Presentation

Speakers from HUD, CHFA and JeffCo

Risk Management Presentation

Luc-John Pentz, ARM, MBA, CPSI

Risk Management Specialist, H.D. Segur

"Questions & Answers

REGISTRATION FORM

Fax In Registration: (860)-585-6802

Registration Deadline: August 15, 10011

CT August Quarterly Meeting

August 18, 2011

Please complete a separate form for each registrant and fax registration.

Name: _____

Title: _____

Management Co: _____

Property Name: _____

Address: _____

City: _____ State: _____

Zip: _____

Phone: _____ Fax: _____

E-mail: _____

As a NEAHMA member company benefit, there is no charge to attend this meeting. Non-member fee is \$25 per person. Make checks payable to:

NEAHMA

400 Washington Street, Suite 210

Braintree, MA 02184