



2026 Training Calendar

- Property Management/Compliance
- Maintenance
- Resident Services

Date	Training	Type	Time	Method
January				
6	Webinar Time Management and Accountability	• • •	10:00AM - 11:30AM	Virtual
7	Full Day EIV 101 - Systems Overview	•	9:00AM - 5:00PM	Virtual
14	Full Day EIV 201 - Reviewing and Resolving Income Discrepancies	•	9:00AM - 5:00PM	Virtual
20	Webinar Working with Earned Income - All Programs (Blended or Not)	•	10:00AM - 11:30AM	Virtual
27	Webinar Emergency Action Planning & Crisis Management	•	10:00AM - 11:30AM	Virtual
February				
3	Webinar Working with Unearned Income - All Programs (Blended or Not)	•	10:00AM - 11:30AM	Virtual
4	Half Day Basic Occupancy	•	9:00AM - 2:00PM	Virtual
11	Full Day Fair Housing Compliance (FHC™)	•	9:00AM - 5:00PM	Virtual
12	Webinar Bridging the Gap: How to Support Residents Through Benefits	• •	10:00AM - 11:30AM	Virtual
18	Half Day Basic Tax Credit	•	9:00AM - 2:00PM	Virtual
March				
5	Webinar Blended Occupancy Challenges: Income – Eligibility - Rent-UA -	•	10:00AM - 11:30AM	Virtual
11	Webinar Waiting List Management	•	10:00AM - 11:30AM	Virtual
17, 18, 19	3 Day Certified Professional of Occupancy (CPO™)	•	9:00AM - 5:00PM, 9:00AM - 5:00PM, 9:00AM -	In-Person
26	Half Day RI Agency Forum	•	9:00AM - 12:00PM	Virtual
31	Webinar Landscaping and Site Sustainability Practices	• •	10:00AM - 11:30AM	Virtual
April				
7	Webinar Master the Applicant Interview (Protect the Owner's Credits)	•	10:00AM - 11:30AM	Virtual
8	Webinar Leveraging AI in Property Management	• • •	10:00AM - 11:30AM	Virtual
21	Webinar Performing a Safety Assessment and Job Hazard Analysis	• •	10:00AM - 11:30AM	Virtual
23	Half Day Tri-State Agency Forum	•	9:00AM - 12:00PM	Virtual
29	Full Day Maintenance Expo @ Gillette Stadium	• •	All Day	In-Person
May				
6	Half Day Respectful Workplace Environments, with Focus on Sexual Harassment	• • •	8:30AM - 12:30PM	Virtual
14	Full Day EIV 101 - Systems Overview	•	9:00AM - 5:00PM	In-Person
20	Property Damage 101: Scene Preservation, Mitigation & Insurance Basics	• •	9:30AM - 2:30PM	In-Person
26	Webinar Integrated Pest Management	• •	1:00PM - 2:30PM	Virtual
28	Full Day EIV 201 - Reviewing and Resolving Income Discrepancies	•	9:00AM - 5:00PM	In-Person
28	Half Day CT Agency Forum	•	9:00AM - 12:00PM	Virtual
June				
2	Webinar How to Complete a HUD Budget-Based Rent Increase	•	10:00AM - 11:30AM	Virtual
3	Half Day Basic Occupancy	•	9:00AM - 2:00PM	Virtual
9	Webinar Reduce Your Risk of Fair Housing Violations in Screening Applicants	•	10:00AM - 11:30AM	Virtual
10	Full Day Fair Housing Compliance (FHC™)	•	9:00AM - 5:00PM	In-Person
17	Half Day Basic Tax Credit	•	9:00AM - 2:00PM	Virtual
18	Webinar The Management and Occupancy Review (MOR): Ready, Set, Go!	•	10:00AM - 11:30AM	Virtual
25	Half Day MA Agency Forum	•	9:00AM - 12:00PM	Virtual
July				
7	Webinar Developing a Property Management Budget, the Really Works	• • •	10:00AM - 11:30AM	Virtual
16	Webinar Navigating Section 8 Contract Renewal Options	•	10:00AM - 11:30AM	Virtual
21	Webinar Violence Against Women Act (VAWA) Training	• • •	10:00AM - 11:30AM	Virtual
24	Full Day Kids Day @ Canobie Lake Park	•	All Day	In-Person
28	Webinar Effective Preventative and Predicting Maintenance Planning	• •	1:00PM - 2:30PM	Virtual
August				
4,5	Full Day Advanced Tax Credit Course with SHCM® Exam Voucher	•	8:30AM - 5:00PM, 8:30AM - 12:00PM	Virtual
6	Webinar The Evolution of Service Coordination: Understanding Your Role in a	• •	10:00AM - 11:30AM	Virtual
11	Webinar Documenting Resident Violations	• •	10:00AM - 11:30AM	Virtual
18	Webinar Do the Right Thing - Property Management Ethics	•	10:00AM - 11:30AM	Virtual
25	Webinar Resident File Set-up and Self Auditing	•	10:00AM - 11:30AM	Virtual
26	Webinar New! Fair Housing for Maintenance	•	10:00AM - 11:30AM	Virtual
September				
1	Webinar LIHTC Allocation & Development 101	•	10:00AM - 11:30AM	Virtual
8	Webinar LIHTC Successfully Navigating Compliance after Year-15	•	10:00AM - 11:30AM	Virtual
9	Full Day EIV 101 - Systems Overview	•	9:00AM - 5:00PM	Virtual
10	Webinar Conflict Resolution & Difficult Conversations	• • •	10:00AM - 11:30AM	Virtual
16	Full Day EIV 201 - Reviewing and Resolving Income Discrepancies	•	9:00AM - 5:00PM	Virtual
17	Webinar Terminations in Subsidized Housing: Assistance and Tenancy	•	10:00AM - 11:30AM	Virtual
October				
6	Half Day Basic Occupancy	•	9:00AM - 2:00PM	Virtual
20	Half Day Basic Tax Credit	•	9:00AM - 2:00PM	Virtual
22	Webinar Section 42 Non-Compliance: How it Happens and How to Repair	•	10:00AM - 11:30AM	Virtual
27	Webinar Using Creativity in your Leadership Style	• • •	1:00PM - 2:30PM	Virtual
28	Full Day Fair Housing Compliance (FHC™)	•	9:00AM - 5:00PM	Virtual
November				
3	Half Day Fair Housing Refresher	• • •	8:30AM - 12:30PM	Virtual
3	Half Day Reasonable Accommodations	• • •	1:00PM - 5:00PM	Virtual
4	Webinar LIHTC Recertification In - Depth	•	10:00AM - 11:30AM	Virtual
5	Webinar First-Year Files and Compliance	•	10:00AM - 11:30AM	Virtual
12	Webinar Realizing the Full Potential of Your Service Coordinator Program	• •	10:00AM - 11:30AM	Virtual
17, 18	2 Day Annual Conference and Tradeshow @ Gillette Stadium	• • •	All Day	In-Person
24	Webinar Hazard Communication Standards	• •	10:00AM - 11:30AM	Virtual
December				
1, 2	Full Day Advanced Tax Credit Course with SHCM® Exam Voucher	•	8:30AM - 5:00PM, 8:30AM - 12:00PM	Virtual
8,9,10	3 Day Certified Professional of Occupancy (CPO™)	•	8:30AM - 5:00PM, 8:30AM - 5:00PM, 8:30AM -	Virtual
15	Webinar Self-Leadership: Mastering the Inner You	• • •	10:00AM - 11:30AM	Virtual
29	Webinar The Fork in the Road: Where Management and Maintenance Meet	• •	10:00AM - 11:30AM	Virtual