



2026 Training Calendar

- Property Management/Compliance
- Maintenance
- Resident Services

Date	Training	Type	Time	Method
January				
6	Webinar Time Management and Accountability	• • •	10:00AM - 11:30AM	Virtual
7	Full Day EIV 101 - Systems Overview	• • •	9:00AM - 5:00PM	Virtual
14	Full Day EIV 201 - Reviewing and Resolving Income Discrepancies	• • •	9:00AM - 5:00PM	Virtual
20	Webinar Working with Earned Income - All Programs (Blended or Not)	• • •	10:00AM - 11:30AM	Virtual
27	Webinar Emergency Action Planning & Crisis Management	• • •	10:00AM - 11:30AM	Virtual
February				
3	Webinar Working with Unearned Income - All Programs (Blended or Not)	• • •	10:00AM - 11:30AM	Virtual
4	Half Day Basic Occupancy	• • •	9:00AM - 2:00PM	Virtual
11	Full Day Fair Housing Compliance (FHC™)	• • •	9:00AM - 5:00PM	Virtual
12	Webinar Bridging the Gap: How to Support Residents Through Benefits Reductions	• • •	10:00AM - 11:30AM	Virtual
18	Half Day Basic Tax Credit	• • •	9:00AM - 2:00PM	Virtual
March				
5	Webinar Blended Occupancy Challenges: Income – Eligibility - Rent-UA - Students	• • •	10:00AM - 11:30AM	Virtual
11	Webinar Waiting List Management	• • •	10:00AM - 11:30AM	Virtual
17, 18, 19	3 Day Certified Professional of Occupancy (CPO™)	• • •	9:00AM - 5:00PM, 9:00AM - 5:00PM, 9:00AM -	In-Person
26	Half Day RI Agency Forum	• • •	9:00AM - 12:00PM	Virtual
31	Webinar Landscaping and Site Sustainability Practices	• • •	10:00AM - 11:30AM	Virtual
April				
7	Webinar Master the Applicant Interview (Protect the Owner's Credits)	• • •	10:00AM - 11:30AM	Virtual
8	Webinar Leveraging AI in Property Management	• • •	10:00AM - 11:30AM	Virtual
21	Webinar Performing a Safety Assessment and Job Hazard Analysis	• • •	10:00AM - 11:30AM	Virtual
22, 23	Full Day Advanced Tax Credit Course with SHCM® Exam Voucher	• • •	9:00AM - 5:00PM, 9:00AM - 5:00PM	In-Person
23	Half Day Tri-State Agency Forum	• • •	9:00AM - 12:00PM	Virtual
29	Full Day Maintenance Expo @ Gillette Stadium	• • •	All Day	In-Person
May				
6	Half Day Respectful Workplace Environments, with Focus on Sexual Harassment	• • •	8:30AM - 12:30PM	Virtual
14	Full Day EIV 101 - Systems Overview	• • •	9:00AM - 5:00PM	In-Person
19	Webinar VAWA Compliance: Navigating the Latest Form Revisions	• • •	8:30AM - 12:30PM	Virtual
26	Webinar Integrated Pest Management	• • •	10:00AM - 11:30AM	Virtual
28	Full Day EIV 201 - Reviewing and Resolving Income Discrepancies	• • •	9:00AM - 5:00PM	In-Person
28	Half Day CT Agency Forum	• • •	9:00AM - 12:00PM	Virtual
June				
2	Webinar How to Complete a HUD Budget-Based Rent Increase	• • •	10:00AM - 11:30AM	Virtual
3	Half Day Basic Occupancy	• • •	9:00AM - 2:00PM	Virtual
9	Webinar Reduce Your Risk of Fair Housing Violations in Screening Applicants	• • •	10:00AM - 11:30AM	Virtual
10	Full Day Fair Housing Compliance (FHC™)	• • •	9:00AM - 5:00PM	In-Person
17	Half Day Basic Tax Credit	• • •	9:00AM - 2:00PM	Virtual
18	Webinar The Management and Occupancy Review (MOR): Ready, Set, Go!	• • •	10:00AM - 11:30AM	Virtual
25	Half Day MA Agency Forum	• • •	9:00AM - 12:00PM	Virtual
July				
7	Webinar Developing a Property Management Budget, the Really Works	• • •	10:00AM - 11:30AM	Virtual
16	Webinar Navigating Section 8 Contract Renewal Options	• • •	10:00AM - 11:30AM	Virtual
21	Webinar Violence Against Women Act (VAWA) Training	• • •	10:00AM - 11:30AM	Virtual
24	Full Day Kids Day @ Canobie Lake Park	• • •	All Day	In-Person
28	Webinar Effective Preventative and Predicting Maintenance Planning	• • •	10:00AM - 11:30AM	Virtual
August				
4,5	Full Day Advanced Tax Credit Course with SHCM® Exam Voucher	• • •	8:30AM - 5:00PM, 8:30AM - 12:00PM	Virtual
6	Webinar The Evolution of Service Coordination: Understanding Your Role in a Changing	• • •	10:00AM - 11:30AM	Virtual
11	Webinar Documenting Resident Violations	• • •	10:00AM - 11:30AM	Virtual
18	Webinar Do the Right Thing - Property Management Ethics	• • •	10:00AM - 11:30AM	Virtual
25	Webinar Resident File Set-up and Self Auditing	• • •	10:00AM - 11:30AM	Virtual
26	Webinar New! Fair Housing for Maintenance	• • •	10:00AM - 11:30AM	Virtual
September				
1	Webinar LIHTC Allocation & Development 101	• • •	10:00AM - 11:30AM	Virtual
8	Webinar LIHTC Successfully Navigating Compliance after Year-15	• • •	10:00AM - 11:30AM	Virtual
9	Full Day EIV 101 - Systems Overview	• • •	9:00AM - 5:00PM	Virtual
10	Webinar Conflict Resolution & Difficult Conversations	• • •	10:00AM - 11:30AM	Virtual
16	Full Day EIV 201 - Reviewing and Resolving Income Discrepancies	• • •	9:00AM - 5:00PM	Virtual
17	Webinar Terminations in Subsidized Housing: Assistance and Tenancy	• • •	10:00AM - 11:30AM	Virtual
October				
6	Half Day Basic Occupancy	• • •	9:00AM - 2:00PM	Virtual
20	Half Day Basic Tax Credit	• • •	9:00AM - 2:00PM	Virtual
22	Webinar Section 42 Non-Compliance: How it Happens and How to Repair	• • •	10:00AM - 11:30AM	Virtual
27	Webinar Using Creativity in your Leadership Style	• • •	10:00AM - 11:30AM	Virtual
28	Full Day Fair Housing Compliance (FHC™)	• • •	9:00AM - 5:00PM	Virtual
November				
3	Half Day Fair Housing Refresher	• • •	8:30AM - 12:30PM	Virtual
3	Half Day Reasonable Accommodations	• • •	1:00PM - 5:00PM	Virtual
4	Webinar LIHTC Recertification In - Depth	• • •	10:00AM - 11:30AM	Virtual
5	Webinar First-Year Files and Compliance	• • •	10:00AM - 11:30AM	Virtual
12	Webinar Realizing the Full Potential of Your Service Coordinator Program	• • •	10:00AM - 11:30AM	Virtual
17, 18	2 Day Annual Conference and Tradeshow @ Gillette Stadium	• • •	All Day	In-Person
24	Webinar Hazard Communication Standards and the Globally Harmonized System of	• • •	10:00AM - 11:30AM	Virtual
December				
1, 2	Full Day Advanced Tax Credit Course with SHCM® Exam Voucher	• • •	8:30AM - 5:00PM, 8:30AM - 12:00PM	Virtual
8, 9, 10	3 Day Certified Professional of Occupancy (CPO™)	• • •	8:30AM - 5:00PM, 8:30AM - 5:00PM, 8:30AM -	Virtual
15	Webinar Self-Leadership: Mastering the Inner You	• • •	10:00AM - 11:30AM	Virtual
29	Webinar The Fork in the road: Where Management and Maintenance Meet	• • •	10:00AM - 11:30AM	Virtual